**User Story 1**

As a user (logged-in/logged-out), I want to be able to view a basic contact page, so that I can find information on how to contact the company.

**Priority:** 10

**Effort:** 4

**Acceptance Criteria**

* Criteria 1

**Given** that the user is not logged,

**When** the user clicks the ‘Contact Us’ link they are redirected to the ‘Contact Us’ page,

**Then** the user can decide whether to email or phone the company.

* Criteria 2

**Given** that the user is logged in,

**When** the user clicks the ‘Contact Us’ link they are redirected to the ‘Contact Us’ page,

**Then** the user can decide whether to email or phone the company.

**Acceptance Tests**:

|  |  |
| --- | --- |
| **ID** | 1.1 |
| **Purpose** | Test redirect to about Page when logged |
| **Set Up** | A user exists and is logged into the website |
| **Steps** | 1. 1. Select login option on any page 2. 2. Enter credentials and click login 3. 3. Select About option in header |
| **Expected Result** | The application redirects to the home page once logged, then to the About page. |

|  |  |
| --- | --- |
| **ID** | 1.2 |
| **Purpose** | Test if a non-logged user can access the contact page |
| **Set Up** | A non-logged user exists and enters the url into the selected browser |
| **Steps** | 1. 1. Type the website url into the browser 2. 2. Click enter 3. 3. Click "About" on the header of the home page |
| **Expected Result** | The application first loads the home page, then the About page. |

**User Story 2**

As a user (logged-in/logged-out), I want to be able to view a basic home page, so that I can access all the functionalities of the website

**Priority:** 10

**Effort:** 2

**Acceptance Criteria**

* Criteria 1

**Given** that the user is not logged,

**When** the user enters the website url

**Then** the user is redirected to the home page

* Criteria 2

**Given** that the user is logged in,

**When** the user clicks “home” or the website name

**Then** the user is redirected to the home page

**Acceptance Tests**:

|  |  |
| --- | --- |
| **ID** | 2.1 |
| **Purpose** | Test redirect to Home Page when logged |
| **Set Up** | A user exists and is logged into the website |
| **Steps** | 1. 1. Select login option on any page 2. 2. Enter credentials and click login 3. 3. User is redirected to home page |
| **Expected Result** | The application redirects to the home page once user is logged in |

|  |  |
| --- | --- |
| **ID** | 2.2 |
| **Purpose** | Test if a non-logged user can access the contact page |
| **Set Up** | A non-logged user exists and enters the url into the selected browser |
| **Steps** | 1. 1. Type the website url into the browser 2. 2. Click enter |
| **Expected Result** | The application loads the home page |

**User Story 3**

As a customer, I want to be able to view a services page, so that I can find a service to book an appointment for.

**Priority:** 10

**Effort:** 4

**Acceptance Criteria**

* Criteria 1

**Given** that the customer is logged in,

**When** the customer navigates to the service page

**Then** there should be an option to ‘book’ a service.

* Criteria 2

**Given** that the customer is not logged in,

**When** the customer navigates to the service page,

**Then** there the user should not have access to ‘book’ a service

**Acceptance Tests**:

|  |  |
| --- | --- |
| **ID** | 3.1 |
| **PURPOSE** | To test the log in state validation of the booking feature using a customer account. |
| **SETUP** | Login using username: 'customer' and password: 'password'. |
| **STEPS** | 1. 1. Navigate to the services page 2. 2. Select a service to book |
| **EXPECTED RESULT** | The application should redirect to a booking page containing a calendar and available dates for the specific service to book |

|  |  |
| --- | --- |
| **ID** | 3.2 |
| **PURPOSE** | To test the log in state validation of the booking feature using an employee account. |
| **SETUP** | Login using username: 'employee' and password: 'password'. |
| **STEPS** | 1. 1. Navigate to the services page 2. S2. elect a service to book |
| **EXPECTED RESULT** | The application should redirect to an error page indicating that that feature is forbidden for the current account type. |

|  |  |
| --- | --- |
| **ID** | 3.3 |
| **PURPOSE** | To test the log in state validation of the booking feature using an admin account. |
| **SETUP** | Login using username: 'admin' and password: 'password'. |
| **STEPS** | 1. 1. Navigate to the services page 2. 2. Select a service to book |
| **EXPECTED RESULT** | The application should redirect to an error page indicating that that feature is forbidden for the current account type. |

|  |  |
| --- | --- |
| **ID** | 3.4 |
| **PURPOSE** | To test the log in state validation of the booking feature in a logged out state. |
| **SETUP** | None required |
| **STEPS** | 1. 1. Navigate to the services page 2. 2. Select a service to book |
| **EXPECTED RESULT** | The application should redirect to an error page indicating that that feature is forbidden as you are not logged into a customer account |

**User Story 4**

As a customer, I want to register an account for myself, so that I can have access to book an appointment for a service.

**Priority**: 10

**Effort**: 6

**Acceptance Criteria**

* Criteria 1

**Given** that I am a customer and on the home page,

**When** I click the register button I am redirected to the sign up page,

**Then** I am able to fill in my details and create an account for myself.

**Acceptance Tests:**

|  |  |
| --- | --- |
| **ID** | 4.1 |
| **PURPOSE** | Test registering user with a username that already exists |
| **SETUP** | User called “AlanaSmith” already exists in the database |
| **STEPS** | 1. Navigate to the register New User page  3. Input all values, including AlanaSmith as a username |
| **EXPECTED RESULT** | The system gives a warning that the username already exists, so user is not added to the database. |

|  |  |
| --- | --- |
| **ID** | 4.2 |
| **PURPOSE** | Test registering user with at least one mandatory field not filled |
| **SETUP** | User fills in all fields except for the password field. |
| **STEPS** | 1. 1. Navigate to the register New User page   2. Input all values except for a mandatory field |
| **EXPECTED RESULT** | The system gives a warning that password is not secure or safe, and user must change password. User is not added to the database. |

|  |  |
| --- | --- |
| **ID** | 4.3 |
| **PURPOSE** | Test registering user with a password of length 1 |
| **SETUP** | User fills in all fields and a password of char length = 1 |
| **STEPS** | 1. 1. Navigate to the Register page 2. 2. Input all values and a provide a one character length password |
| **EXPECTED RESULT** | The system gives a warning that password is not secure or safe, and user must change password. User is not added to the database. |

|  |  |
| --- | --- |
| **ID** | 4.4 |
| **PURPOSE** | Test registering a valid new user |
| **SETUP** | A non-logged user exists |
| **STEPS** | 1. 1. Navigate to the register New User page 2. 2. Input all required values |
| **EXPECTED RESULT** | The system will log the user in and store the new user identity in the database |

**User Story 5**

As the Admin, I want to add employees to the application/database so that I can roster them shifts and add available booking times.

**Priority :** 8

**Effort :** 2

**Acceptance Criteria**

* Criteria 1

**Given** that the Admin account is logged in

**When** the Admin chooses the option to 'add employee'

**Then** the admin provides the employee information and registers the employee

* Criteria 2

**Given** the Admin account is *not* logged in

**When** the user tries to access the admin portal

**Then** the user should receive a 404 error

|  |  |
| --- | --- |
| **ID** | 5.1 |
| **PURPOSE** | To test the input validation of the employee credentials during the ‘add employee feature. |
| **SETUP** | Navigate to the admin portal of the application by logging in using the admin username and password. |
| **STEPS** | 1. Select the option to ‘add employee’  2. Do not enter a username  3. Enter a password less than 8 characters  4. Do not enter any services provided  5. Do not enter any availability  6. Submit the form |
| **EXPECTED RESULT** | The front-end user interface should provide errors for the given fields that have illegal data, which should be all fields. |

|  |  |
| --- | --- |
| **ID** | 5.2 |
| **PURPOSE** | To test the back-end validation of the employee username during the ‘add employee' feature. |
| **SETUP** | Navigate to the admin portal of the application by logging in using the admin username and password. |
| **STEPS** | 1. Select the option to ‘add employee’  2. Enter a username for a User that already exists (eg. ‘admin’)  3. Proceed to enter valid test credentials for the remaining fields  4. Submit the form |
| **EXPECTED RESULT** | The front end user interface should provide an error for the username field, stating that a user with that username already exists. |

|  |  |
| --- | --- |
| **ID** | 5.3 |
| **PURPOSE** | To test the security protecting the admin portal (user is not logged as an admin) |
| **SETUP** | Navigate to the home page of the application in a logged out state. |
| **STEPS** | 1. Manually change the web address to /admin |
| **EXPECTED RESULT** | The back end user security implementation should deny the request and redirect to a 403 forbidden page. |

|  |  |
| --- | --- |
| **ID** | 5.4 |
| **PURPOSE** | To test adding employee with a valid admin account |
| **SETUP** | Navigate to the admin portal of the application by logging in using the admin username and password. |
| **STEPS** | 1. Select the option to ‘add employee’  2. Enter all relevant fields in a valid manner  6. Submit the form |
| **EXPECTED RESULT** | The form should be accepted and new employee with availabilities is added to the system. |

**User Story 6**

As the Admin, I want to roster employees shifts so that I can add booking times for customers to book a certain service with an employee

**Priority**: 4

**Effort**: 4

**Acceptance Criteria**

* Criteria 1

**Given** that the Admin account is logged in

**When** the Admin chooses the option to 'add shift' and provides relevant details

**Then** the application will add the shift to the roster

* Criteria 2

**Given** the Admin account is *not* logged in

**When** the user tries to access the admin page to add shift

**Then** the website will display an error

**Acceptance Tests:**

|  |  |
| --- | --- |
| **ID** | 6.1 |
| **PURPOSE** | To test the back-end validation of a duplicate rostered shift during the ‘add shift’ feature. |
| **SETUP** | Navigate to the admin portal of the application by logging in using the admin username and password. |
| **STEPS** | 1. Select the option to ‘add shift’  2. Select an employee from the list  3. Proceed to select a day for them to work  4. Submit the form  5. Select the option to ‘add shift’ again  6. Complete the form out identical to steps 2 and 3  7. Submit the form |
| **EXPECTED RESULT** | The back-end should provide the front end with validation stating that the shift already exists. And the new shift should not be added into the database. |

|  |  |
| --- | --- |
| **ID** | 6.2 |
| **PURPOSE** | To test the back-end validation of a rostered shift outside of an employee’s availability during the ‘add shift’ feature. |
| **SETUP** | Navigate to the admin portal of the application by logging in using the admin username and password. |
| **STEPS** | 1. Select the option to ‘add shift’  2. Select an employee from the list  3. Proceed to select a day for them to work on a day not available  4. Submit the form |
| **EXPECTED RESULT** | The back-end should provide the front end with validation stating that the employee is not available. And the new shift should not be added into the database. |

|  |  |
| --- | --- |
| **ID** | 6.3 |
| **PURPOSE** | To test if adding shifts for a non-existent employee is valid |
| **SETUP** | Navigate to the admin portal of the application by logging in using the admin username and password. |
| **STEPS** | 1. Select the option to ‘add shift’  2. Attempt to select non-existent employee  3. Proceed to select a day  4. Submit the form |
| **EXPECTED RESULT** | There should be an error stating that no employee has been selected |

|  |  |
| --- | --- |
| **ID** | 6.4 |
| **PURPOSE** | To test if adding two shifts at the same time for the same eployee |
| **SETUP** | Navigate to the admin portal of the application by logging in using the admin username and password. Already have a shift created at time N for employee A |
| **STEPS** | 1. Select the option to ‘add shift’  2. Select Employee A  3. Proceed to select time N  4. Attempt to submit form |
| **EXPECTED RESULT** | There should be an error stating that the shift is already added for that particular employee, and that duplicate shifts are invalid. |

|  |  |
| --- | --- |
| **ID** | 6.5 |
| **PURPOSE** | To test whether a valid shift can be created with proper input information |
| **SETUP** | Navigate to the admin portal of the application by logging in using the admin username and password. |
| **STEPS** | 1. Select the option to ‘add shift’  2. Select an employee  3. Proceed to select a valid time  4. Attempt to submit form |
| **EXPECTED RESULT** | The form should be submitted, and the booking be made available to customers. |

**User Story 7**

As a customer, I want to search for a service and its available time slots, so that I can book a time suitable for me.

**Priority**: 6

**Effort**: 6

**Acceptance Criteria**

* Criteria 1

**Given** that I am a customer logged into the website and on the homepage,

**When** I search for a specific service

**Then** list of results are displayed with it’s available time slots

* Criteria 2

**Given** that I am a user logged out of the website and on the homepage,

**When** I attempt to redirect to the Book page

**Then** I receive an error

|  |  |
| --- | --- |
| **ID** | 7.1 |
| **PURPOSE** | Tests booking a slot that is already booked |
| **SETUP** | A booking slot already is taken by another user, and the current user is logged in. |
| **STEPS** | 1. Logged user navigates to the book time slot page  2. User selects the time slot they want  3. User selects book timeslot |
| **EXPECTED RESULT** | System reports that slot is already booked and user cannot register timeslot |

|  |  |
| --- | --- |
| **ID** | 7.2 |
| **PURPOSE** | Tests booking a slot that is not already booked |
| **SETUP** | A booking slot is available for any user to book |
| **STEPS** | 1. User navigates to the book time slot page  2. User selects the time slot they want  3. User selects book timeslot |
| **EXPECTED RESULT** | System reports that slot is not already booked and so user books time slot successfully |

|  |  |
| --- | --- |
| **ID** | 6.3 |
| **PURPOSE** | Tests looking up a service that is not available |
| **SETUP** | A user looks up a service in the booking page |
| **STEPS** | 1. User navigates to the book time slot page  2. User looks up service to find available timeslots |
| **EXPECTED RESULT** | System reports that the service is not in their system and so no time slots are given |

|  |  |
| --- | --- |
| **ID** | 6.4 |
| **PURPOSE** | Tests trying to book for a non-logged user |
| **SETUP** | User is not logged in |
| **STEPS** | 1. Non-logged user attempts to navigate to the booking page from the home page |
| **EXPECTED RESULT** | System reports that there is an error and that the user is not logged in, so it does not have these permissions |

**User Story 8**

As a customer, I want to look up a service and the worker/s allocated to it, so that I can decide whether or not I want to book the service.

**Priority**: 6

**Effort**: 6

**Acceptance Criteria**

* Criteria 1

**Given** that I am a customer logged into the website and on the homepage,

**When** I search for a specific service and click on its details,

**Then** the worker/s allocated to the service selected are displayed.

* Criteria 2

**Given** that I am a user logged out of the website and on the homepage,

**When** I attempt to search for a specific service

**Then** I receive a permissions error

|  |  |
| --- | --- |
| **ID** | 8.1 |
| **PURPOSE** | To test the service details feature of the booking application |
| **SETUP** | Login using username: 'customer' and password: 'password'. |
| **STEPS** | 1. 1. Navigate to the services page 2. 2. Select a service to book 3. 3. Select a date 4. 4. Select the details option |
| **EXPECTED RESULT** | The application should display the details for the service including the employee allocated to it, the time and the date. |

|  |  |
| --- | --- |
| **ID** | 8.2 |
| **PURPOSE** | To test searching for a service that doesn’t exist |
| **SETUP** | Login using username: 'customer' and password: 'password'. |
| **STEPS** | 1. 1. Navigate to the services page 2. 2. Attempt to search for a service |
| **EXPECTED RESULT** | The application should not progress to the “select” worker or time section of the booking as service does not exist |

|  |  |
| --- | --- |
| **ID** | 8.3 |
| **PURPOSE** | To test searching for a worker that doesn’t exist |
| **SETUP** | Login using username: 'customer' and password: 'password'. |
| **STEPS** | 1. 1. Navigate to the services page 2. 2. Search for a service 3. 3. Attempt to find a non-existent worker |
| **EXPECTED RESULT** | The application should not progress to the “select” time section of the booking as worker does not exist |

|  |  |
| --- | --- |
| **ID** | 8.4 |
| **PURPOSE** | To book a non-available time of a worker |
| **SETUP** | Login using username: 'customer' and password: 'password'. |
| **STEPS** | 1. 1. Navigate to the services page 2. 2. Search for a service 3. 3. Search for a worker 4. 4. Click on an unavailable time slot |
| **EXPECTED RESULT** | The application should not allow the time slot to be booked, and inform the user that the time slot is unavailable |

|  |  |
| --- | --- |
| **ID** | 8.5 |
| **PURPOSE** | To attempt to book with a non-logged user |
| **SETUP** | User is on the home page |
| **STEPS** | 1. 1. Navigate to the services page 2. 2. User should attempt to book a service |
| **EXPECTED RESULT** | The application should not allow the user to move past the service’s page as they are not logged. |

**User Story 9**

As a customer, I want to book a specific worker for a specific service, so that I can ensure that the quality of the service is adequate.

**Priority**: 4

**Effort**: 4

**Acceptance Criteria**

* Criteria 1

**Given** that I am logged into the website as a customer,

**When** I select a service from the list of services available to me and click ‘Book’,

**Then** I am able to book a specific worker for the booking using the dropdown box.

* Criteria 2

**Given** that I am a user logged out of the website,

**When** I click on the home page,

**Then** there should be no such feature to book a service.

|  |  |
| --- | --- |
| **ID** | 9.1 |
| **Purpose** | Tests trying to book a worker who doesn't exist |
| **Setup** | User must first login |
| **Steps** | 1. 1. Navigate to the services page 2. 2. Search for a specific worker |
| **Expected Results** | The non-existent worker will not show up in search results, thus the user cannot continue to the next stage of booking. |

|  |  |
| --- | --- |
| **ID** | 9.2 |
| **Purpose** | Tests booking a worker with an available timeslot |
| **Setup** | User must first login |
| **Steps** | 1. 1. Navigate to the services page 2. Search for a specific worker 3. Select the service time that is available 4. Select "Book" |
| **Expected Results** | The user is able to book the slot as it is available, and the worker is a valid user. |

|  |  |
| --- | --- |
| **ID** | 8.3 |
| **Purpose** | Tests booking a worker with an unavailable timeslot |
| **Setup** | User must first login |
| **Steps** | 1. 1. Navigate to the services page 2. 2. Search for a specific worker 3. 3. Select the service time that is not available 4. 4. Attempt to select "Book" |
| **Expected Results** | The user is not able to book the slot as it is not available, even though the worker is a valid user. |

**User Story 10**

As a customer, I want to book a service on a specific date, so that the service is completed on a day that is suitable for me.

**Priority**: 4

**Effort**: 4

**Acceptance Criteria**

* Criteria 1

**Given** that I am logged into the website as a customer,

**When** I select a service from the list of services available to me and click ‘Book’,

**Then** I am able to book a specific date and time for the booking

* Criteria 2

**Given** that I am a user logged out of the website

**When** I click on the home page,

**There** should be no such feature to book a service.

|  |  |
| --- | --- |
| **ID** | 10.1 |
| **Purpose** | Tests booking a worker with an available timeslot |
| **Setup** | User must first login and select a worker |
| **Steps** | 1. 1. Select the service time that is not available 2. 2. Attempt to select "Book" |
| **Expected Results** | The user is able to book the slot as it is available |

|  |  |
| --- | --- |
| **ID** | 10.2 |
| **Purpose** | Tests booking a worker with an unavailable timeslot |
| **Setup** | User must first login and select a worker |
| **Steps** | 1. 1. Select the service time that is not available 2. 2. Attempt to select "Book" |
| **Expected Results** | The user is not able to book the slot as it is not available, even though the worker is a valid user. |

|  |  |
| --- | --- |
| **ID** | 10.3 |
| **Purpose** | Tests trying to book a worker with a non-logged user |
| **Setup** | User is on the home page |
| **Steps** | 1. 1. User tries to redirect to booking page |
| **Expected Results** | The user is not able to book the slot as do not have permissions to view the booking page. They receive a permissions error. |

**User Story 11**

As a customer, I want to edit my address on my customer profile page, so that my details are accurate and up to date.

**Priority**: 2

**Effort**: 2

**Acceptance Criteria**

* Criteria 1

**Given** that I am logged into the website as a customer,

**When** I click on profile

**Then** I am redirected to my profile page where I can edit my personal details

* Criteria 2

**Given** that I am a user not logged into the website,

**When** I attempt to find my profile

**Then** there should be no option to view my profile.

|  |  |
| --- | --- |
| **ID** | 11.1 |
| **Purpose** | Test editing phone number using invalid characters |
| **Set Up** | A user is logged in to the system |
| **Steps** | 1.       Navigate to the Customer Profile page  2.       Select Edit Details  3.       Enter ‘ABCD’ as new phone number, other values for other fields |
| **Expected Result** | System reports that phone number can only contain numbers; phone number not updated |

|  |  |
| --- | --- |
| **ID** | 11.2 |
| **Purpose** | Test the edit details function |
| **Set Up** | A user has an existing address |
| **Steps** | 1.       Navigate to the Customer Profile page  2.       Select Edit Details  3.       Enter new address details including street number, street name, suburb/city, state, postcode |
| **Expected Result** | Database is updated with the users new address details |

|  |  |
| --- | --- |
| **ID** | 11.3 |
| **Purpose** | Test editing details and leaving mandatory fields blank |
| **Set Up** | A user has an existing account |
| **Steps** | 1.       Navigate to the Customer Profile page  2.       Select Edit Details  3.       Enter new details, but leave one mandatory field blank |
| **Expected Result** | The system should display an error and not save these changes, prompting the user to fill in the mandatory fields |

|  |  |
| --- | --- |
| **ID** | 11.4 |
| **Purpose** | Non logged user tries to change details |
| **Set Up** | A user is not logged |
| **Steps** | 1. User is on home page 2. User then attempts to select/find the user profile |
| **Expected Result** | Since there is no user profile, the user will receive an error and be told to sign up or login instead |

**User Story 12**

As a customer, I want to change my password on my customer profile page, so that my account is secure.

**Priority**: 4

**Effort**: 4

**Acceptance Criteria**

* Criteria 1

**Given** that I am logged into the site as a customer,

**When** I click on my profile

**Then** I am redirected to my personalized profile page where I can edit my personal details,

* Criteria 2

**Given** that I am a user not logged into the website,

**When** I attempt to find my profile

**Then** there should be no option to view my profile.

|  |  |
| --- | --- |
| **ID** | 12.1 |
| **Purpose** | Test changing password to the same password |
| **Set Up** | A user has set their password to ‘12345678’ |
| **Steps** | 1.       Navigate to the Customer Profile page  2.       Select Change Password  3.       Enter the same password ‘12345678’ into the new password box |
| **Expected Result** | System reports that the new password is the same as the old password; password not changed |

|  |  |
| --- | --- |
| **ID** | 12.2 |
| **Purpose** | Test changing password to a password with less than 8 characters |
| **Set Up** | A user has an existing password with length of at least 8 |
| **Steps** | 1.       Navigate to the Customer Profile page  2.       Select Change Password  3.       Enter a password with less than 8 characters (eg. 1234) into the new password box |
| **Expected Result** | System reports that the new password is less than 8 characters; password not changed |

|  |  |
| --- | --- |
| **ID** | 12.3 |
| **Purpose** | Test if the user has typed in the same password twice to confirm password change |
| **Set Up** | A user has an existing password |
| **Steps** | 1.       Navigate to the Customer Profile page  2.       Select Change Password  3.       Enter a password into New Password box (eg. 123456789)  4.       Enter a different password into Confirm Password box (eg. 987654321) |
| **Expected Result** | System reports that the passwords do not match; password not changed |

**User Story 13**

As a customer, I want to cancel a booking, so that I can book an appointment for another day.

**Priority**: 2

**Effort**: 4

**Acceptance Criteria**

* Criteria 1

**Given** that I am logged into the site as a customer,

**When** I view my current bookings on the home page,

**Then** I can click on ‘Cancel’ next to a current booking to cancel it.

* Criteria 2

**Given** that I am a user not logged into the website,

**When** I attempt to view bookings on the home page

**Then** there should be no bookings present

**Acceptance Tests**

|  |  |
| --- | --- |
| **ID** | 13.1 |
| **Purpose** | Tests cancelling a booking that belongs to the user |
| **Set Up** | A user is logged in and has an existing booking |
| **Steps** | 1.       Navigate to the home page  2.       Select booking  3.       Select Cancel  4.       Confirm cancellation |
| **Expected Result** | The booking will be freed for other users to book, and will no longer show up on the logged user's homepage |

|  |  |
| --- | --- |
| **ID** | 13.2 |
| **Purpose** | Tests cancelling a non-existent booking that belongs to the user |
| **Set Up** | A user is logged in and doesn't have any bookings |
| **Steps** | 1.       Navigate to the home page  2.      Find booking  3.      Select Cancel  4.      Confirm cancellation |
| **Expected Result** | Since the logged user has no bookings, there will be no bookings to cancel, thus the home page of the user remains the same. |

**User Story 14**

As a customer, I want to display a history of my bookings, so that I can search if a service has been completed recently.

**Priority**: 2

**Effort**: 6

**Acceptance Criteria**

* Criteria 1

**Given** that I am logged into the site as a customer,

**When** I am inside my customer portal and click on ‘Past Bookings’,

**Then** I am shown a list with a history of my past bookings.

* Criteria 2

**Given** that I am a user not logged into the website,

**When** I attempt to view past bookings

**Then** there should be no option to access the customer portal

**Acceptance Tests:**

|  |  |
| --- | --- |
| **ID** | 14.1 |
| **Purpose** | Tests viewing already completed bookings of a logged customer |
| **Set Up** | A user is logged in and has received their service via their booking |
| **Steps** | 1.       Navigate to the customer portal  2.       Select "Past Bookings"  3.      View past bookings |
| **Expected Result** | Since a user has already booked a service, and this service has been exchanged, it will be present in the "Past Bookings" tab. |

|  |  |
| --- | --- |
| **ID** | 14.2 |
| **Purpose** | Tests viewing completed bookings of a logged customer that has never booked a service |
| **Set Up** | A user is logged in and has no bookings |
| **Steps** | 1.       Navigate to the customer portal  2.       Select "Past Bookings"  3.      View past bookings |
| **Expected Result** | Since a user has never booked a service, no past bookings will be present in the  "Past Bookings" tab. |

|  |  |
| --- | --- |
| **ID** | 13.3 |
| **Purpose** | Tests viewing completed bookings of a logged customer that has booked services but none have been completed |
| **Set Up** | A user is logged in and has expected services booked. |
| **Steps** | 1.       Navigate to the customer portal  2.      Select "Past Bookings"  3.      View past bookings |
| **Expected Result** | Since all of the current bookings have not occurred, the user cannot see any in the "Past Bookings" tab. |

**User Story 15**

As a worker, I want to view my profile, so that I can view the services I am providing and the dates I am providing them.

**Priority**: 2

**Effort**: 6

**Acceptance Criteria**

* Criteria 1

**Given** that I am logged into the site as a worker/employee,

**When** I click on ‘Profile’ I am redirected to my personalised profile page,

**Then** I can view all of the services that I am assigned to along with the date and times I am providing them.

* Criteria 2

**Given** that I am a user not logged into the website,

**When** I attempt to view a profile

**Then** there should be no option to access a profile page

|  |  |
| --- | --- |
| **ID** | 15.1 |
| **Purpose** | Test view Employee Profile information with existing employee user |
| **Set Up** | User called john01 already exist in the system |
| **Steps** | 1. Click on the username tab on the navigation bar  2. The user will see a dropdown list: my profile, settings, log out  3. Click on my profile |
| **Expected Result** | The employee will see the information regarding the services that he is providing and his schedule |

|  |  |
| --- | --- |
| **ID** | 15.2 |
| **Purpose** | Test view Employee Profile information with existing customer user |
| **Set Up** | User called peter already exist in the system |
| **Steps** | 1. Click on the username tab on the navigation bar |
|  | 2. The user will see a dropdown list: my profile, settings, log out |
|  | 3. Click on my profile |
| **Expected Result** | The customer will only see the information that is connected to his account |

**User Story 16**

As a worker, I want to view my assigned working hours/days, so that I can determine which days I am free.

**Priority**: 2

**Effort**: 4

**Acceptance Criteria**

* Criteria 1

**Given** that I am logged into the site as a worker,

**When** I click on ‘Profile’ I am redirected to my personalised profile page,

**Then** I can view the dates and times I am working so that I can make plans for days that I am free on.

* Criteria 2

**Given** that I am a user not logged into the website,

**When** I attempt to view a profile

**Then** there should be no option to access a profile page

**Acceptance Tests**

|  |  |
| --- | --- |
| **ID** | 16.1 |
| **Purpose** | Test view Employee schedule information with existing employee user |
| **Set Up** | User called john01 already exist in the system |
| **Steps** | 1. Click on the username tab on the navigation bar  2. The user will see a dropdown list: my profile, settings, log out  3. Click on my profile |
| **Expected Result** | The employee will see his schedule for the week |

|  |  |
| --- | --- |
| **ID** | 16.2 |
| **Purpose** | Test view Employee schedule information with existing admin user |
| **Set Up** | User called admin already exist in the system |
| **Steps** | 1. Click on the username ab on the navigation bar  2. The user will see a dropdown list: my profile, settings, log out, account info, booking statistics  3. Click on my profile |
| **Expected Result** | The admin won’t be able to see the employee schedule, but will only see his account type related information |

|  |  |
| --- | --- |
| **ID** | 16.3 |
| **Purpose** | Test view seeing schedule information without an admin account |
| **Set Up** | User called admin is not logged |
| **Steps** | 1. User attempts to go to the admin web page |
| **Expected Result** | The user is presented with a system permissions error |

|  |  |
| --- | --- |
| **ID** | 16.4 |
| **Purpose** | Test view Employee schedule information with existing user user |
| **Set Up** | User called peter already exist in the system |
| **Steps** | 1. Click on the username tab on the navigation bar  2. The user will see a dropdown list: my profile, settings, log out  3. Click on my profile |
| **Expected Result** | The user won't be able to see the schedule, but will only see his account type related information |

**User Story 17**

As a user(logged-in/logged-out), I want to view my account page, so that I may check the permissions that I have

**Priority**: 2

**Effort**: 2

**Acceptance Criteria**

* Criteria 1

**Given** that I am logged into my account

**When** I visit my account page

**Then** I can view my permissions and account options

* Criteria 2

Given that I am not logged into my account

**When** I attempt to view an account

**Then** there should be no option to access the account

|  |  |
| --- | --- |
| **ID** | 17.1 |
| **Purpose** | Test view My profile permissions and option as an existing customer user |
| **Set Up** | User called peter already exist in the system |
| **Steps** | 1. Click on the username tab on navigation bar  2. The user will see a dropdown list: my profile, settings, log out  3. Click on my profile |
| **Expected Result** | The customer will see his permissions and options |

|  |  |
| --- | --- |
| **ID** | 17.2 |
| **Purpose** | Test view My profile permissions and option with guest user |
| **Set Up** | Application is opened |
| **Expected Result** | There would be no username tab to click, the user will only see "Login" and "Register" options |

|  |  |
| --- | --- |
| **ID** | 17.3 |
| **Purpose** | Test view My profile permissions and option with existing admin user profile |
| **Set Up** | User called admin already exist in the system |
| **Steps** | 1. Click on the username tab on navigation bar  2. The user will see a dropdown list: my profile, settings, log out, account info, booking statistics  3. Click on My profile |
| **Expected Result** | The admin user won't be able to see customer permission and options |

|  |  |
| --- | --- |
| **ID** | 17.4 |
| **Purpose** | Test view My profile permissions and option with existing employee user profile |
| **Set Up** | User called john01 already exist in the system |
| **Steps** | 1. Click on the username tab on navigation bar  2. The user will see a dropdown list: my profile, settings, log out  3. Click on My profile |
| **Expected Result** | The employee user won't be able to see customer permission and options |

**User Story 18**

As a user(logged-in/logged-out), I want to see the company’s email address, so that I may send them emails about booking enquiries.

**Priority**: 2

**Effort**: 1

**Acceptance Criteria**

* Criteria 1

**Given** that I am a logged user on the website

**When** I visit the contact page

**Then** I can view and copy the company’s email address

* Criteria 2

**Given** that I am not logged into my account

**When** I visit the contact page

**Then** I can view and copy the company’s email address

**Acceptance Tests**

|  |  |
| --- | --- |
| **ID** | 18.1 |
| **Purpose** | Test view companies phone number with existing customer user |
| **Set Up** | User called peter already exist in the system and is in the home page |
| **Steps** | 1. Select the contacts tab on navigation bar 2. User is redirected to contact page |
| **Expected Result** | The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also |

|  |  |
| --- | --- |
| **ID** | 18.2 |
| **Purpose** | Test view companies phone number with guest user |
| **Set Up** | Application is opened |
| **Steps** | 1. Select the contacts tab on navigation bar 2. User is redirected to contact page |
| **Expected Result** | The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also |

|  |  |
| --- | --- |
| **ID** | 18.3 |
| **Purpose** | Test view companies phone number with existing admin user |
| **Set Up** | User called admin already exist in the system |
| **Steps** | 1. Select the contacts tab on navigation bar 2. User is redirected to contact page |
| **Expected Result** | The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also |

|  |  |
| --- | --- |
| **ID** | 18.4 |
| **Purpose** | Test view companies phone number with existing employee user |
| **Set Up** | User called john01 already exist in the system |
| **Steps** | 1. Select the contacts tab on navigation bar 2. User is redirected to contact page |
| **Expected Result** | The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also |

**User Story 19**

As a user(logged-in/logged-out), I want to contact the company via telephone, so that I may enquire about booking issues I may have.

**Priority**: 2

**Effort**: 1

**Acceptance Criteria**

* Criteria 1

Given that I am a logged user on the website

When I visit the contact page

Then I can view and copy the company’s phone number address

* Criteria 2

Given that I am not logged into my account

When I visit the contact page

Then I can view and copy the company’s phone number address

|  |  |
| --- | --- |
| **ID** | 19.1 |
| **Purpose** | Test view companies phone number with existing customer user |
| **Set Up** | User called peter already exist in the system |
| **Steps** | 1. Select the contacts tab on navigation bar 2. User is redirected to contact page |
| **Expected Result** | The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also |

|  |  |
| --- | --- |
| **ID** | 18.2 |
| **Purpose** | Test view companies phone number with guest user |
| **Set Up** | Application is opened |
| **Steps** | 1. Select the contacts tab on navigation bar 2. User is redirected to contact page |
| **Expected Result** | The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also |

|  |  |
| --- | --- |
| **ID** | 18.3 |
| **Purpose** | Test view companies phone number with existing employee user |
| **Set Up** | User called john01 already exist in the system |
| **Steps** | 1. Select the contacts tab on navigation bar 2. User is redirected to contact page |
| **Expected Result** | The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also |

|  |  |
| --- | --- |
| **ID** | 18.4 |
| **Purpose** | Test view companies phone number with existing admin user |
| **Set Up** | User called admin already exist in the system |
| **Steps** | 1. Select the contacts tab on navigation bar 2. User is redirected to contact page |
| **Expected Result** | The contact information (like mail address, fax, phone number) will be visible. The user will be able to send a form with a query also |

**User Story 20**

As an admin, I want to be able to view statistic pages, so that I get some insights about the past bookings, new bookings, cancelled bookings.

**Priority**: 1

**Effort**: 6

**Acceptance Criteria**

* Criteria 1

**Given** that the admin is logged in

**When** the admin selects the side menu , and statistics option

**Then** the admin will be presented with three statistical modelling graphs: past, new and cancelled bookings

* Criteria 2

**Given** that the admin is not logged in

**When** trying to redirect to the admin page to select statistics

**Then** the user receives a permissions error

|  |  |
| --- | --- |
| **ID** | 20.1 |
| **Purpose** | Test view Statistics page with existing admin user |
| **Set Up** | User called admin already exist in the system |
| **Steps** | 1. Click on the username tab on navigation bar  2. The user will see a dropdown list: my profile, settings, log out, account info, booking statistics  3. Click on my booking statistics |
| **Expected Result** | The admin will see the information in a form of a bar chart regarding the past bookings, new bookings, cancelled bookings. |

|  |  |
| --- | --- |
| **ID** | 20.2 |
| **Purpose** | Test view Statistics page with existing customer user |
| **Set Up** | User called peter already exist in the system |
| **Steps** | 1. Click on the username tab on navigation bar  2. The user will see a dropdown list: my profile, settings, log out |
| **Expected Result** | The customer will not be able to see "Statistics" option in the dropdown list. |

|  |  |
| --- | --- |
| **ID** | 20.3 |
| **Purpose** | Test view Statistics page with existing employee user |
| **Set Up** | User called peter already exist in the system |
| **Steps** | 1. Click on the username tab on navigation bar  2. The user will see a dropdown list: my profile, settings, log out |
| **Expected Result** | The employee will not be able to see "Statistics" option in the dropdown list. |

|  |  |
| --- | --- |
| **ID** | 20.4 |
| **Purpose** | Test view Statistics page as a guest user |
| **Set Up** | User called peter already exist in the system |
| **Expected Result** | The guest will not be able to see "My profile" tab |